WHAT IS HUMAN RESOURCES?

Human Resources involves supporting the employees of an organization. Typical responsibilities involve recruiting and staffing, compensation and benefits, training and learning, employee relations, and organization development. Each of these functional HR areas deal with helping employees in an organization perform more effectively and satisfactorily on the job. While some HR professionals may have responsibilities spanning across many of these areas, others specialize within one area.

FREQUENT JOB TITLES
- Recruiter
- HR Manager/Generalist
- Human Resources Assistant
- Employee Training Specialist
- Benefits Specialist

KEY SKILLS
- Interpersonal communication
- Effective listening
- Analytical thinking
- Supervisory
- Stress management
- Negotiation
- Conflict resolution
- Empathy
- Planning & organization

RELATED STUDENT ORG
- Society for Human Resource Management

COMMON EMPLOYERS
- Baker Tilly
- Kohl’s Corporation
- CUNA Mutual Group
- Georgia-Pacific

IDEAL QUALIFICATIONS
- Coursework in the social sciences such as Psychology, Sociology, & Communication Arts
- Relevant human resources work and internship experiences
- Experience training, leading, recruiting, and mentoring others

SUGGESTED COURSES
- Fundamentals of Accounting and Finance for Non-Business Majors
- Fundamentals of Management and Marketing for Non-Business Majors